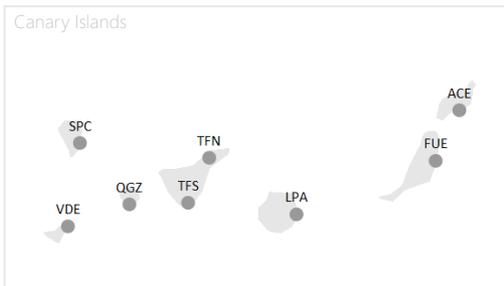


Bilbao Airport

2023

Bilbao



Aena Spanish Airports
(excluding MCV, QSA, SBO exclusive for GA)

Highlights 2019 · 2023

Bilbao



2019

2022

2023



Pax

5,9M

% Var. previous year

8,0 %

5,1M

% Var. 23-22

23,5 %

6,3M

% Var. 23-19

7,3 %



Ops

52K

% Var. previous year

3,3 %

45K

% Var. 23-22

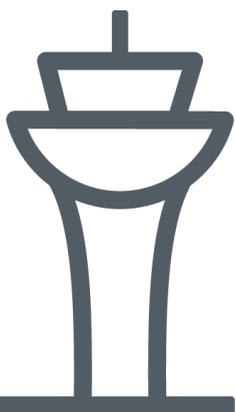
14,5 %

51K

% Var. 23-19

-0,3 %

i



Cargo*

980K

% Var. previous year

-19,4 %

672K

% Var. 23-22

11,8 %

751K

% Var. 23-19

-23,4 %

Source:

Aena. Provisional non-audited data 2023 (round trip)

* Kilograms

Highlights 2023

Bilbao



 Avg. pax / week

121,9K

Avg. ops / week 

989



Countries *

21



Destinations

61

Destinations

10

New Destinations



Airlines *

23



Routes *

93

Domestic

38

International

55



Pax profile

27% business

· Residence ·

33% BIO apt. province

42% rest of Spain 

25% foreign 



Info

· Runway cap. ·

Ops. dep: 14

Ops. arr: 14

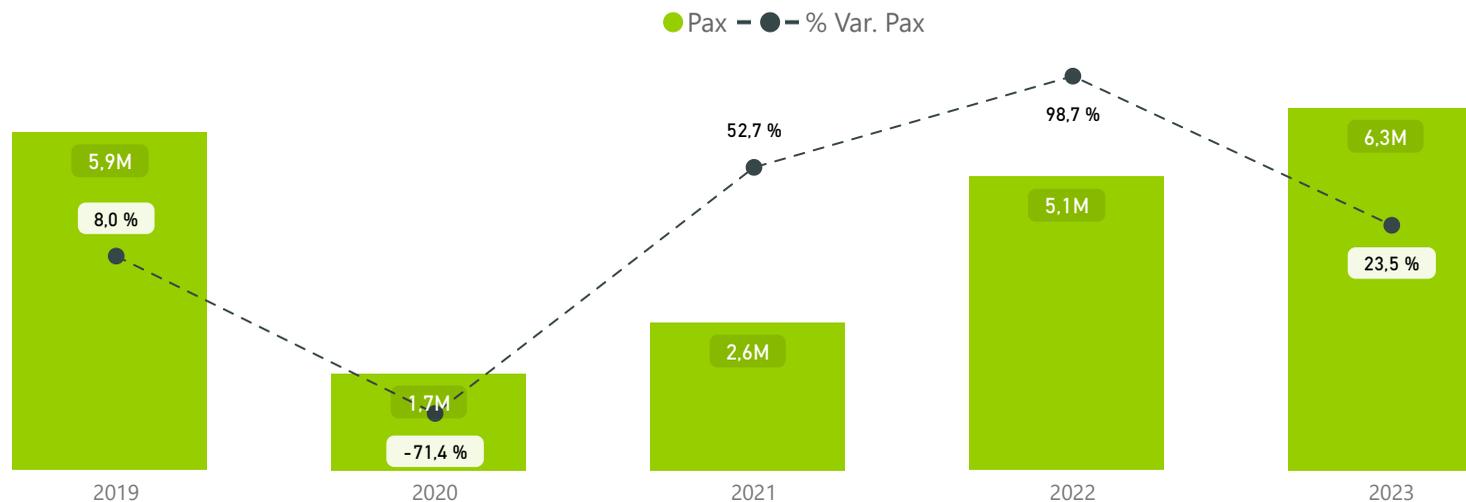
Total ops: 22

Sources:

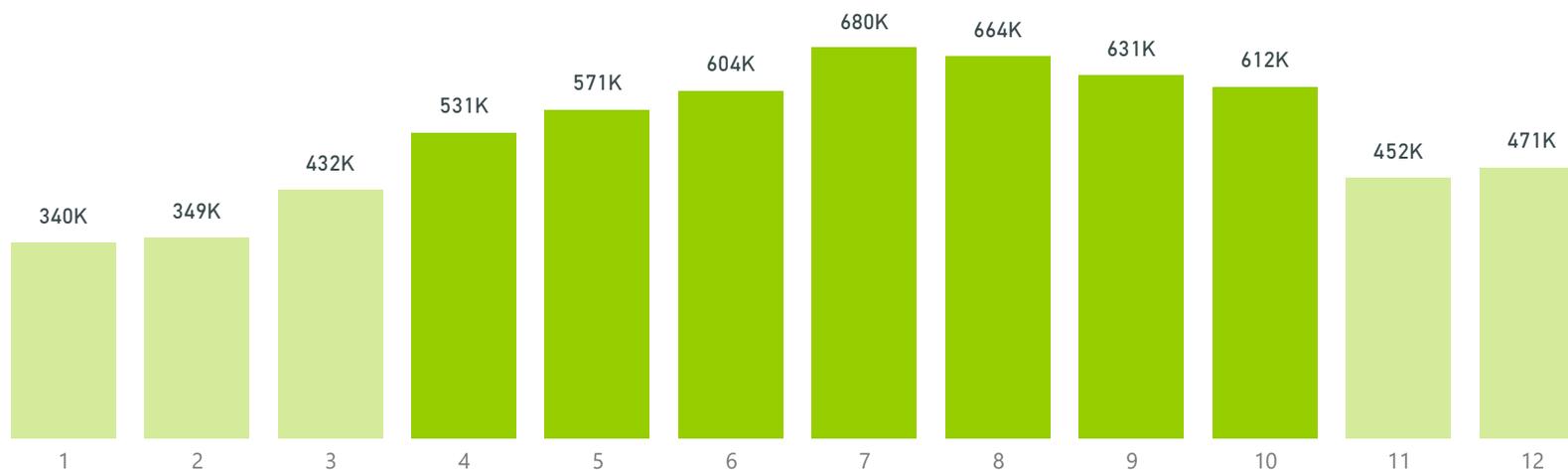
* + 5,000 pax/year. Aena. Provisional non-audited data 2023 (round trip)

Aena surveys

Annual traffic evolution



Monthly traffic evolution · 2023



68 %
Summer season

Source:

Aena. Provisional non-audited data 2023 (round trip)

Traffic statistics 2023

Bilbao



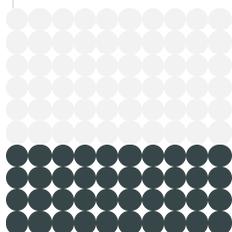
Traffic distribution

International



Total countries *

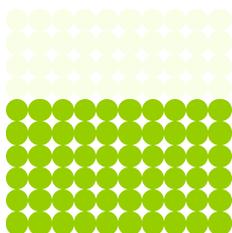
20



40%

2,5M international pax
40,1 % Var. 23-22

Domestic



60%

3,8M domestic pax
14,5 % Var. 23-22

Main countries *

market share
pax

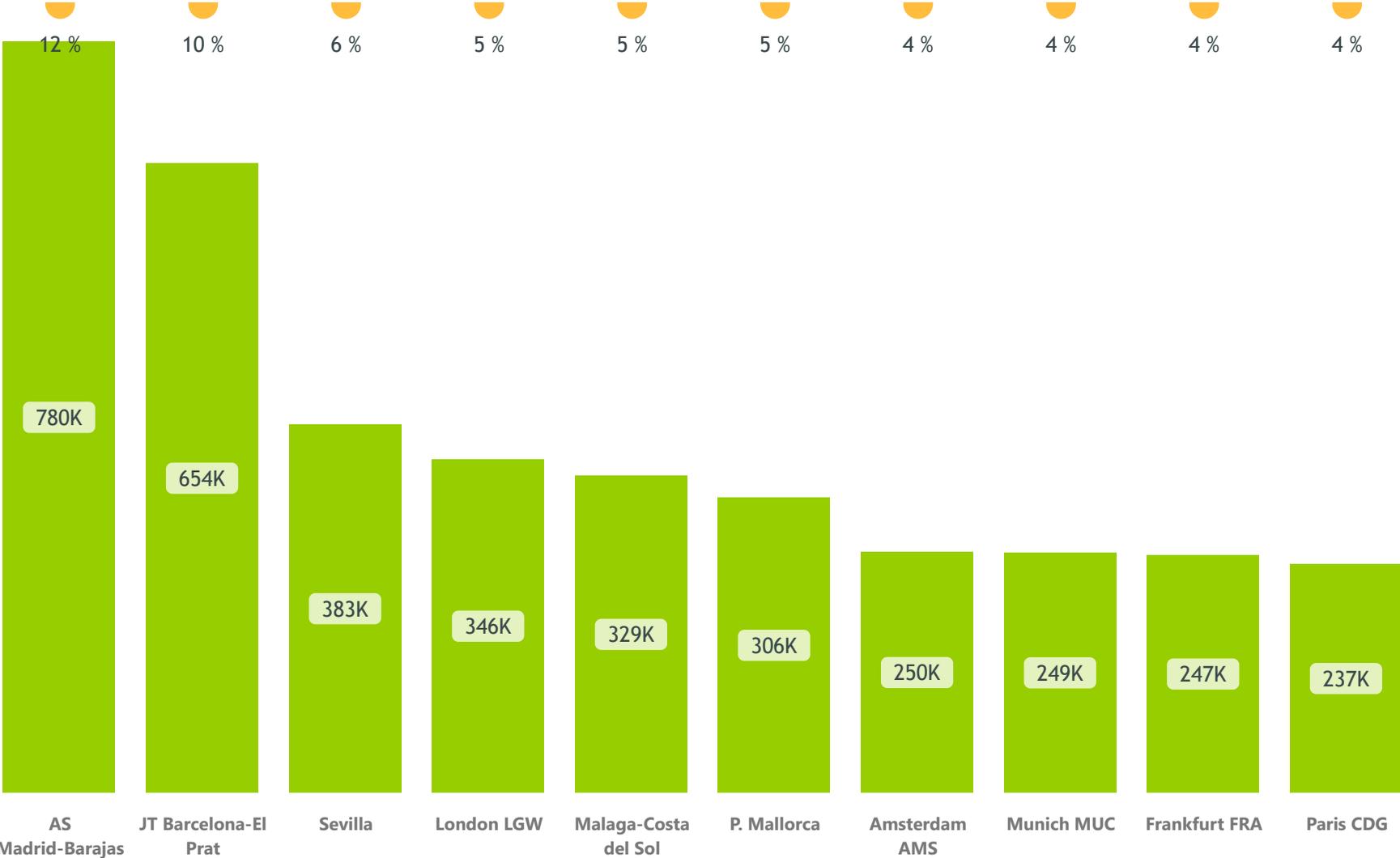


Source:

* + 5,000 pax/year. Aena. Provisional non-audited data 2023 (round trip)

Main destinations*

market share
pax

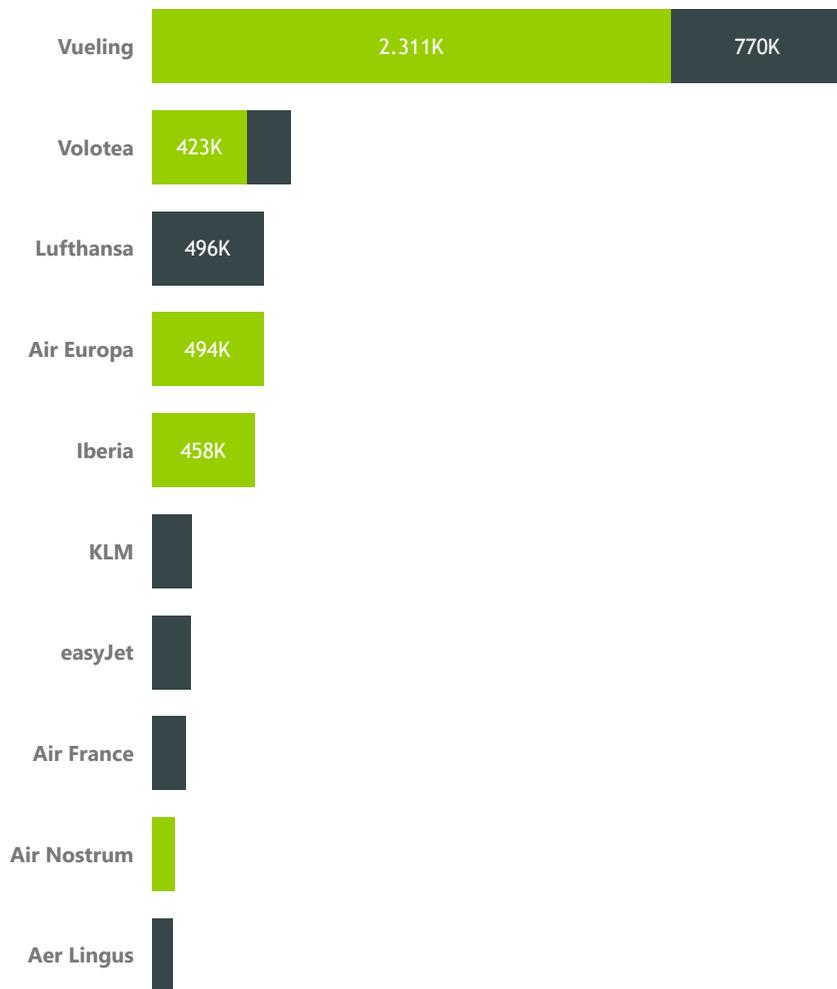


Source:

* + 5,000 pax/year. Aena. Provisional non-audited data 2023 (round trip)

Main airlines *

● Domestic ● International



Airline	Pax	% Var. 23-22	Share	Routes *
Vueling	3.080.700	24 %	49 %	33
Volotea	618.773	40 %	10 %	22
Lufthansa	496.139	13 %	8 %	2
Air Europa	494.440	21 %	8 %	6
Iberia	457.641	11 %	7 %	1
KLM	174.916	19 %	3 %	1
easyJet	171.294	41 %	3 %	6
Air France	148.697	51 %	2 %	1
Air Nostrum	105.247	-5 %	2 %	4
Aer Lingus	90.108	11 %	1 %	1

Airlines

23



Charter

0,4 %

27K

Pax

Source:

* + 5,000 pax/year. Aena. Provisional non-audited data 2023 (round trip)

Route map · Domestic · 2023

Bilbao



Pax

3,8M

- Destination
- New destination



Share

59,9 %



Destinations

21



Routes

38



Source:

Aena. Provisional non-audited data 2023 (round trip)

Destination: airport pair. Route is destination by airline

Destination: +5,000 pax/2023

New destination: +5,000 pax/2023 and -1,000 pax/2022

Route map · Europe · 2023

Bilbao



Pax

2,5M



Share

39,2 %



Destinations

36



Routes

50

- Destination
- New destination



Top countries

Destinations

Germany	5
Portugal	3
United Kingdom	3
France	2
Netherlands	2

Source:

Aena. Provisional non-audited data 2023 (round trip)

Destination: airport pair. Route is destination by airline

Destination: +5,000 pax/2023

New destination: +5,000 pax/2023 and -1,000 pax/2022

Route map · Africa · 2023

Bilbao



Pax

56K

- Destination
- New destination



Share

0,9 %



Destinations

4



Routes

5



Top countries

Destinations

Egypt	2
Morocco	2

Source:

Aena. Provisional non-audited data 2023 (round trip)
Destination: airport pair. Route is destination by airline

Destination: +5,000 pax/2023
New destination: +5,000 pax/2023 and -1,000 pax/2022

Passenger profile

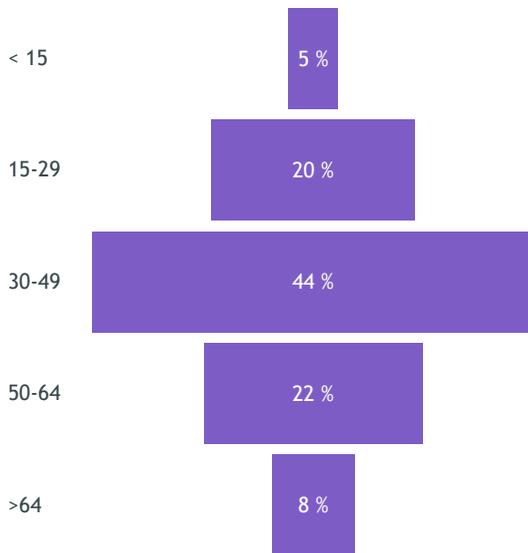
Bilbao



Gender



Age



Reason for travelling



Residence

33% BIO apt. province



42 % Rest of Spain

25 % Foreign

Nationality



73 % Spain

27 % Foreign

Source:

Aena surveys (sample=2.489)

Data collected from November 18 to 24, 2023

Expansion: Departing commercial passengers in 2023

Capacity **6,4M** passenger

Summer 24

Terminal capacity	Pax/H	Arrivals		Departures	
		Sch	Non Sch	Sch	Non Sch
		1,500	600	1,600	700
Runway capacity	Arrivals	Departures	Total		
	14	14	22		



⇒ Commercial aviation parking stands: 21

⇒ Air bridges: 6

8	B-727	2	B-757
7	B-737	3	B-767
1	B-747		

⇒ **Code OACI: LEBB**

⇒ **Code IATA: BIO**

⇒ Altitude (reference point): 41 m

⇒ Reference temperature: 26°C

⇒ Service timetable (UTC):

S: 04:45-21:30 (PS1 HR AND 10 MIN PPR 30MIN BFR AD CLSD)

W: 05:45-22:30 (PS1 HR AND 10 MIN PPR 30MIN BFR AD CLSD)

⇒ Fire category: 7 (can be upgraded to 8 if requested)

Runways:

⇒ 10/28 (1,910 x 45 m)

⇒ 12/30: 12 (2,540 x 45 m)
30 (2,600 x 45 m)

Source:

AIP Spain (last available)
AECFA (Summer 24)
DORA 2022-2026

Infrastructures & facilities

Bilbao



Terminal building



2
Runways
CAT I



36
Check-in counters



1 (334 m²)
VIP lounge



Security
personnel



16
Boarding
gates



23
Parking places
6
Boarding airbridges



9 (1,357 m²)
Restaurants and
cafeterias



S: 04:45-21:30
PS1 HR 10 MIN PPR
W: 05:45-22:30
PS1 HR 10 MIN PPR



6
Baggage reclaim
carousel



3,846
Parking offer



7 (785 m²)
Shops and duty
free



Wifi area



Passengers info



Luggage trolleys



Car hire



Banking services



Lost and Found



Luggage services



Accessibility for PMR



Special needs passengers



The airport is also focused on having the best image possible. Bilbao airport has implemented an **Integrated Quality and Environmental Management System**, certified according to **ISO 9001 and ISO 14001** standards.



Bilbao Airport was **certified by the Spanish Aviation Safety Agency (AESA), according to EU 139/2014 regulation.**

Second Best Airport of Europe at **AirHelp Score** in 2022.

The airport got **‘The Voice of the customer’** recognition by **ACI World** in 2021.

Best airport of Europe in the “5 to 10 million passenger” category at the **XV ACI Europe Award** in 2019.

Additionally, in 2015 Bilbao Airport was **certified by the Spanish Aviation Safety Agency (AESA), meeting the international standards recommended by the International Civil Aviation Organization (ICAO).** The certification, valid indefinitely, entails both safety improvements and meeting international technical standards.

Bilbao Airport composting plant were selected by Forética among the 60 “Sustainable urban living” initiatives, recognising projects committed to urban sustainability.



As part of the environmental initiatives that Bilbao Airport is implementing, it uses renewable energy facilities like its cogeneration plant.



Yearly **quality surveys** for airlines and passengers are carried out in order to monitor their perception of the airport services.

Our commitment with sustainability



AENA and the Sustainable Development Goals



Towards Sustainable Development

 [Climate Action Plan](#)



We guarantee sustainable consumption modalities

We generate a sustainable economic growth

We promote diversity and social inclusion

We strengthen partnerships to achieve sustainable goals

We protect the environment and fight against climate change



Member of
Dow Jones Sustainability Indices
Powered by the S&P Global CSA



FTSE4 Good Index

The analyst FTSE Russell assesses Aena Annually in terms of sustainability, having obtained a 5 out of 5 for its ESG performance in 2023.

Dow Jones Sustainability Index

Aena scored 75 points in the environmental category and 72 points in the social category (out of 100), making it the fourth most sustainable company globally in the transportation and infrastructure sector.

UN Global Compact

Aena has adhered to the Global Compact by supporting its ten principles since 2017.

Climate Leaders

Aena made it onto the "Europe's Climate Leaders 2023" list, compiled by the Financial Times, securing the top spot in Spain's transportation sector.



More significant targets and projects

2026

CARBON NEUTRALITY
with offsetting



2026

Carbon neutral accreditation
Level 4+ in 2026 and Level 5+ in 2030 at the main airports



2030

NET ZERO carbon



Renewable energy

- Photovoltaic plan
- 100% purchase electricity through renewable energy guarantees of origin



Sustainable mobility

- Charging points for electric vehicles
- Eco-cars fleet plan



Climate Action Plan

- It includes appropriate management, monitoring and communication mechanisms

Aena was in 2021 the first company in Spain and one of the first around the world to inform shareholders yearly of its strategy against climate change from its Climate Action Plan.

Incentives & marketing support

Bilbao



Incentives and discounts



Business opportunities

A very diverse programme of rate incentives for airlines



 [Incentives and discounts](#)



Marketing Support



Marketing

Marketing campaigns to promote new routes



 [Marketing Support](#)



Thank you



Company committed to the United Nations Sustainable Development Goals (SDGs)



AGENDA
2030