# AS Madrid-Barajas Airport 2023



# **AS Madrid-Barajas**





Canary Islands

AGE

SPC TFN FUE

QGZ TFS LPA

Aena Spanish Airports (excluding MCV, QSA, SBO exclusive for GA)

# **Highlights 2019 · 2023**

### **AS Madrid-Barajas**



2019

2022

2023



61,7M

% Var. previous year

50,6M

60,2M

Var. 23-22

% Va

6,6 %

18,9 %

-2,5 %



426K

352K

389K

% Var. previous vea

4,0 %

10,6 %

% Var. 23-1

-8,7 %



Cargo\*

560,0M

% Var. previous year

7,7 %

566,4M

% Var. 23-22

13,6 %

643,5M

% Var. 23-19

14,9 %

#### Source:

Aena. Provisional non-audited data 2023 (round trip)

# **Highlights 2023**

### **AS Madrid-Barajas**



Madrid airport is the largest gateway to Latin America in Europe with **31%** of the market share

Madrid airport is ranked 4th among the EU+UK aiports according to ACI Europe Statistics in 2023

<u>ភ</u>លំ Avg. pax / week

1,2M

Avg. ops / week 4

7.484



Destinations

209

Destinations

**New Destinations** 



Airlines

Routes

Domestic

66

International

330



Pax profile

17% business

· Residence ·

34% MAD apt. province

27% rest of Spain

39% foreign

Info

H24 airport

· Runway cap. ·

Ops. dep: 48

Ops. arr: 52

Total ops: 100

#### Sources:

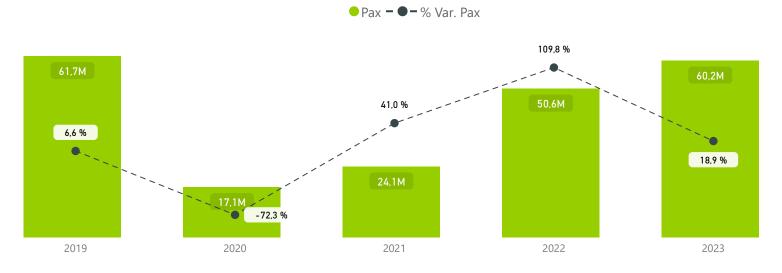
\* + 5,000 pax/year. Aena. Provisional non-audited data 2023 (round trip)

Aena surveys, INE 2023 and Google maps

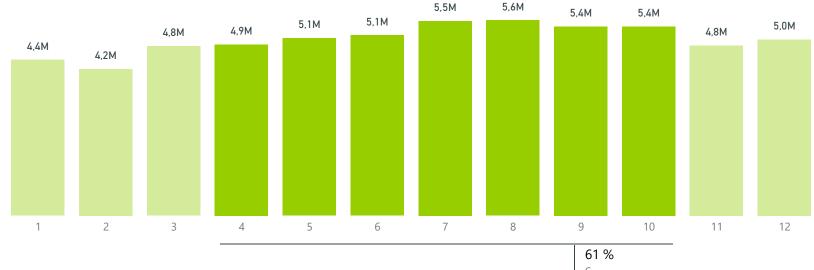
# **AS Madrid-Barajas**



### **Annual traffic evolution**



### **Monthly traffic evolution · 2023**

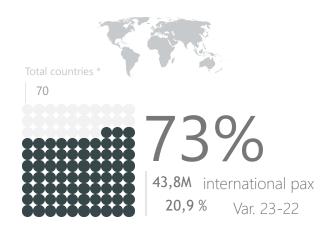


# **AS Madrid-Barajas**



### **Traffic distribution**

International



Domestic

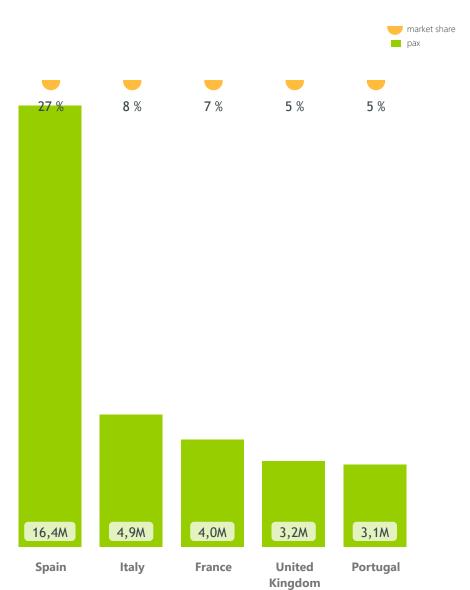




#### Source:

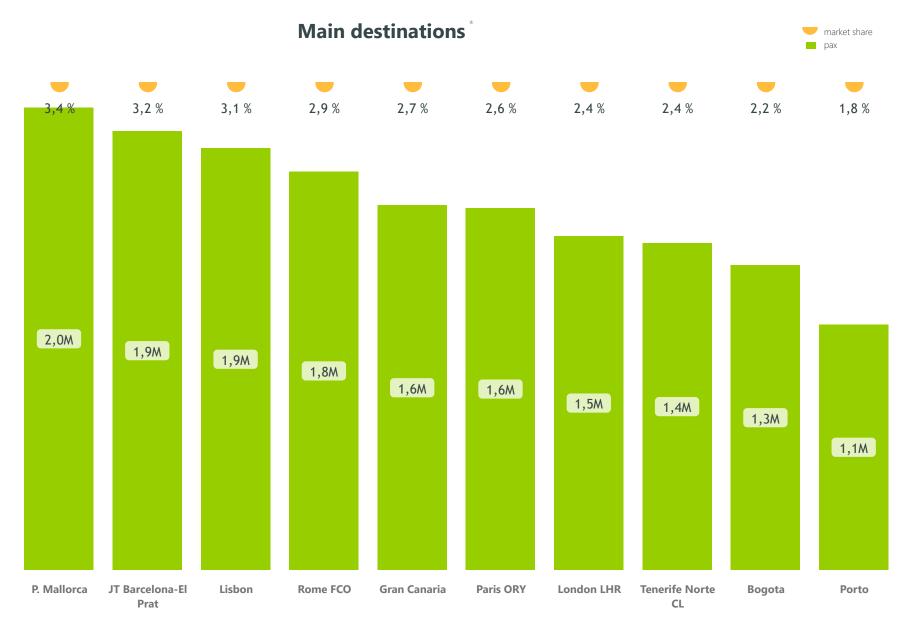


### Main countries\*



# **AS Madrid-Barajas**





#### Source:

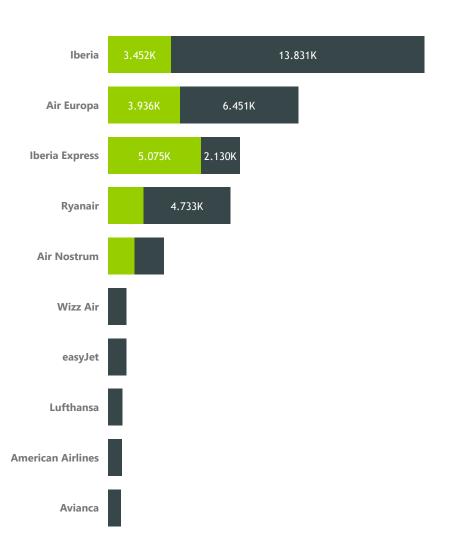
<sup>\* + 5,000</sup> pax/year. Aena. Provisional non-audited data 2023 (round trip)

# **AS Madrid-Barajas**



### Main airlines \*





Airline	Pax	% Var. 23-22	Share	Routes *
Iberia	17.282.346	20 %	29 %	84
Air Europa	10.387.707	20 %	17 %	51
Iberia Express	7.205.608	23 %	12 %	28
Ryanair	6.683.677	8 %	11 %	62
Air Nostrum	3.055.544	7 %	5 %	37
Wizz Air	1.005.044	50 %	2 %	13
easyJet	991.075	4 %	2 %	9
Lufthansa	772.844	9 %	1 %	2
American Airlines	752.417	9 %	1 %	5
Avianca	705.744	20 %	1 %	3

Airlines	Charter		
79	1 %		
R	464K		
	Pax		

#### Source:

<sup>\* + 5,000</sup> pax/year. Aena. Provisional non-audited data 2023 (round trip)

# **Route map · Domestic · 2023**

# **AS Madrid-Barajas**

















#### Source:

Aena. Provisional non-audited data 2023 (round trip)

Destination: airport pair. Route is destination by airline

Destination: +5,000 pax/2023

# **Route map · Europe · 2023**

# **AS Madrid-Barajas**













Top countries	Destinations

Italy	19
France	11
United Kingdom	9
Germany	5
Portugal	5

#### Source:

Aena. Provisional non-audited data 2023 (round trip)

Destination: airport pair. Route is destination by airline

Destination: +5,000 pax/2023



# **Route map · America · 2023**

### **AS Madrid-Barajas**











Top countries

rop countries	Destinations
U.S.A.	12
Mexico	5
Colombia	4
Argentina	2
Peru	1

Destinations

Source:

Aena. Provisional non-audited data 2023 (round trip)

Destination: airport pair. Route is destination by airline



Destination: +5,000 pax/2023

# Route map · M.E & Asia · 2023

# **AS Madrid-Barajas**











lop countries	Destinations		
China	4		
United Arab Emirates	2		
Israel	1		
Qatar	1		
Saudi Arabia	1		

#### Source:

Aena. Provisional non-audited data 2023 (round trip)

Destination: airport pair. Route is destination by airline

DestinationNew destination



Destination: +5,000 pax/2023

# **Route map · Africa · 2023**

# **AS Madrid-Barajas**





Pax

1,8M



Share

2,9 %



Destinations

21



Routes

40

Morocco	9
Egypt	5
Angola	1
Senegal	1
Tunisia	1

#### Source:

Aena. Provisional non-audited data 2023 (round trip)

Destination: airport pair. Route is destination by airline





Destination: +5,000 pax/2023

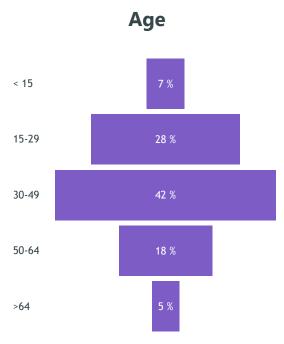
# **Passenger profile**

### **AS Madrid-Barajas**





49 % \$\cdot \cdot \cdot



#### Source:

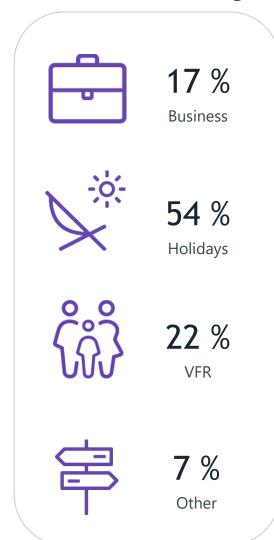
Aena surveys EMMA (sample=15.480)

Data collected from June 21 to 29, 2023 and

November 23 to 29 2023

Expansion: Departing commercial passengers in 2023

### **Reason for travelling**

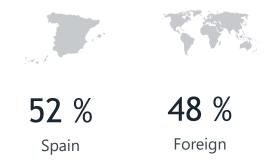


### Residence

34% MAD apt. province



### **Nationality**



# **Operational data**

### **AS Madrid-Barajas**



# Capacity **70 M** passenger

### Summer 24

		Arrivals	Departures	Total
Runway capacity	00:00 - 03:59	20	20	38
	04:00 - 04:59	19	29	
	05:00 - 20:59	48	52	
	21:00 - 21:59	28	22	
	22:00 - 23:59	20	20	38



⇒ Code OACI: LEMD

⇒ Code IATA: MAD

⇒ Altitude (reference point): 609 m

⇒ Reference temperature: 34°C

⇒ Service timetable (UTC): H-24

⇒ ICAO category: 4F

⇒ Fire category: 10

⇒ Total surface: 4,000 ha

⇒ Terminal buildings area: 940,000 m<sup>2</sup>

⇒ T1, T2, T3, T4, T4S and BA&GA terminal

⇒ Apron: 3,000,000 m<sup>2</sup>

⇒ Aircraft parking stands: 340

⇒ Boarding jetways: 121

#### **Runways:**

 $\Rightarrow$  18L/36R (3,500 x 60 m)

 $\Rightarrow$  18R/36L (4,179 x 60 m)

 $\Rightarrow$  14L/32R (3,500 x 60 m)

 $\Rightarrow$  14R/32L (3,988 x 60 m)

# **Infrastructures & facilities**

# **AS Madrid-Barajas**





Terminal buildings: T1,T2,T3, T4 and T4S



4 Runways CAT III



396
Check-in counters
92
Self-service kiosks



5 (5,859 m<sup>2</sup>) VIP lounges



Security personnel



228 Boarding gates



340
Parking places
121
Boarding airbridges



55 (18,958 m²) Restaurants and cafeterias



H-24



47
Baggage reclaim carousel



23,848
Parking offer



113 (23,392 m²) Shops and duty free



Wifi area



Passengers info



Transport between terminals



Luggage trolleys



Car hire



Tax refunds



Banking services



Lost and Found



Luggage services



Accessibility for PMR



Special needs passengers



Medical care



**Families** 



Vending machines

# **Quality, environment & awards**

### **AS Madrid-Barajas**





AS Madrid-Barajas airport has implemented an Integrated Quality and Environmental Management System, certified according to ISO 9001, ISO 14001 and ISO 50001 standards as well as the requisites for being certified according to ISO 20906 Unattended monitoring aircraft sound in the vicinity of airports.







**Special mention** in the "over 40 million passenger" category at the ACI Europe Awards in 2023.

The airport got **`The Voice of the customer**´ recognition by **ACI World** in 2021.





**Best airport in Southern Europe** at the Skytrax World Airport Awards 2015, 2017, 2019 and 2020.

In 2018, the **Avion Revue International** magazine awards Excellence Prize in the category of airports to Adolfo Suárez Madrid-Barajas for its continued growth.

In 2018, the airport receives the 'Madrid Excelente for the Customers Trust' prize, awarded by the Madrid for Excellence Foundation, an entity dependent on the Community of Madrid.

The online travel agency **eDreams** has placed the airport among the ten best in the world in its study **"Best airports 2018"**. The people surveyed considered the airport as the third best in the world in terms of its food and drinks establishments.

**Best airport of Europe** in the "over 25 million passenger" category at the **XIII ACI Europe Awards** in 2017.

**Highly Commended Airport** in the "over 25 million passenger" category at the **XI ACI Europe Best Airport Awards.** 

In 2016, Anna.aero recognizes the Adolfo Suárez Madrid-Barajas Airport as the European airport with the **largest number of long houl routes opened in 2015.** 

In 2015, Recognition of the Madrid City Council to the airport for the **contribution to the international reputation of the City of Madrid as a tourist destination.** 

EFQM+500 Excellence Award 2015.

# **Quality, environment & awards**

### **AS Madrid-Barajas**





Recognized with the **Award for Excellence in Safety in the Community of Madrid** (Transport Section) which is awarded each year by the radio program 'Protegidos' on the radio station Cope Madrid Sur in 2015.

**International Airport of the Year award** in the 'Large Airport' category (for airports with over 25 million passengers) by the aeronautical consultancy firm **CAPA-Centre for Aviation in 2014.** 

'Gold Fast Travel Award' from the International Air Transport Association (IATA) in 2012.

**Terminal T4** has also received **numerous awards from European and international institutions**, for example: Best Engineering Project 2005, RIBA Stirling 2006, IStructure Award for Commercial or Retail Structures 2006, International Architecture Awards 2007, third place in the Best International Terminal at the 2013 World Airport Awards. And according to The Guardian, Madrid Terminal T4 is **among the 25 best architecture of the 21st century.** 

Madrid airport was certified by the Spanish Aviation Agency (AESA), according to EU 139/2014 regulation.





AS Madrid-Barajas Airport has **Level 3 certification (optimisation)** under **ACI Europe's Airport Carbon Accreditation Programme** for its reduced carbon footprint with the scope to achieve a level 3+ (neutrality) in nearly 10 years. The airport has renewed its registration in the Carbon Footprint Registry and reaches the Reduction section by the Spanish Ministry of Environment also.





As part of the environmental initiatives that AS Madrid-Barajas Airport is implementing, it has acquired new electric vehicles, installed charging points for electric vehicles and photovoltaic modules.



Yearly **quality surveys** for airlines and passengers are carried out in order to monitor their perception of the airport services.

# **Our commitment with sustainability**

# **AS Madrid-Barajas**



# AENA and the Sustainable Development Goals





Towards Sustainable Development

We guarantee sustainable consumption modalities

We generate a sustainable economic growth

We promote diversity and social inclusion

We strengthen partnerships to achieve sustainable goals

We protect the environment and fight against climate change



#### **FTSE4 Good Index**

The analyst FTSE Russell assesses Aena Annually in terms of sustainability, having obtained a 5 out of 5 for its ESG performance in 2023.

Member of
Dow Jones
Sustainability Indices

Powered by the S&P Global CSA

#### **Dow Jones Sustainability Index**

Aena scored 75 points in the environmental category and 72 points in the social category (out of 100), making it the fourth most sustainable company globally in the transportation and infrastructure sector.



#### **UN Global Compact**

Aena has adhered to the Global Compact by supporting its ten principles since 2017.



#### **Climate Leaders**

Aena made it onto the "Europe's Climate Leaders 2023" list, compiled by the Financial Times, securing the top spot in Spain's transportation sector.

# Climate Action Plan



### More significant targets and projects





2026

Carbon neutral accreditation Level 4+ in 2026 and Level 5+ in 2030 at the main airports



2030







### Renewable energy

- · Photovoltaic plan
- · 100% purchase electricity through renewable energy guarantees of origin



### Sustainable mobility

- · Charging points for electric vehicles
- · Eco-cars fleet plan



#### **Climate Action Plan**

· It includes appropriate management, monitoring and communication mechanisms

# **Incentives & marketing support**

# **AS Madrid-Barajas**







A very diverse programme of rate incentives for airlines









Marketing campaigns to promote new routes





# Thank you







Company committed to the United Nations Sustainable Development Goals (SDGs)





**2030**