

El Hierro Airport

2023

El Hierro



Aena Spanish Airports
(excluding MCV, QSA, SBO exclusive for GA)

Highlights 2019 · 2023

El Hierro



2019

2022

2023



Pax

269K

% Var. previous year

8,8 %

274K

% Var. 23-22

10,1 %

301K

% Var. 23-19

12,0 %



Ops

5K

% Var. previous year

5,1 %

6K

% Var. 23-22

5,4 %

6K

% Var. 23-19

14,0 %



Cargo*

71K

% Var. previous year

7,0 %

61K

% Var. 23-22

-4,6 %

58K

% Var. 23-19

-17,7 %

Source:

Aena. Provisional non-audited data 2023 (round trip)

* Kilograms

Highlights 2023

El Hierro



 Avg. pax / week

5,8K

Avg. ops / week 

118



Countries *

1



Destinations

2



Airlines *

2



Routes *

3

Domestic

3



Pax profile

28% holidays

· Residence ·

71% VDE apt. province

26% rest of Spain 

3% foreign 



Info

· Runway cap. ·

Ops. dep: 4

Ops. arr: 4

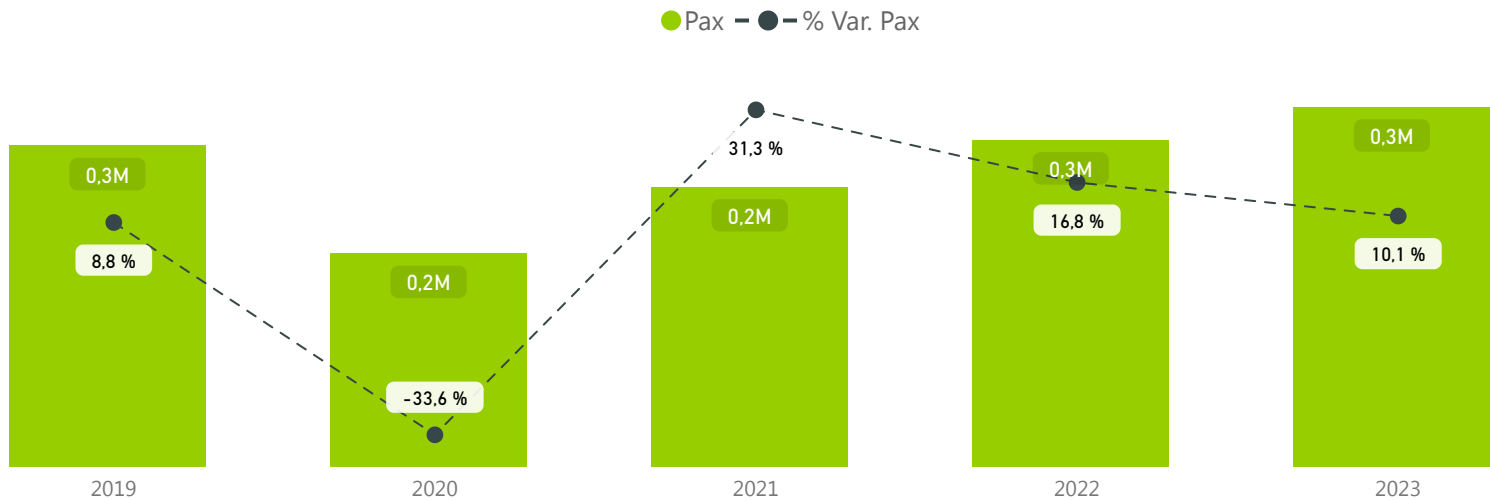
Total ops: 6

Source:

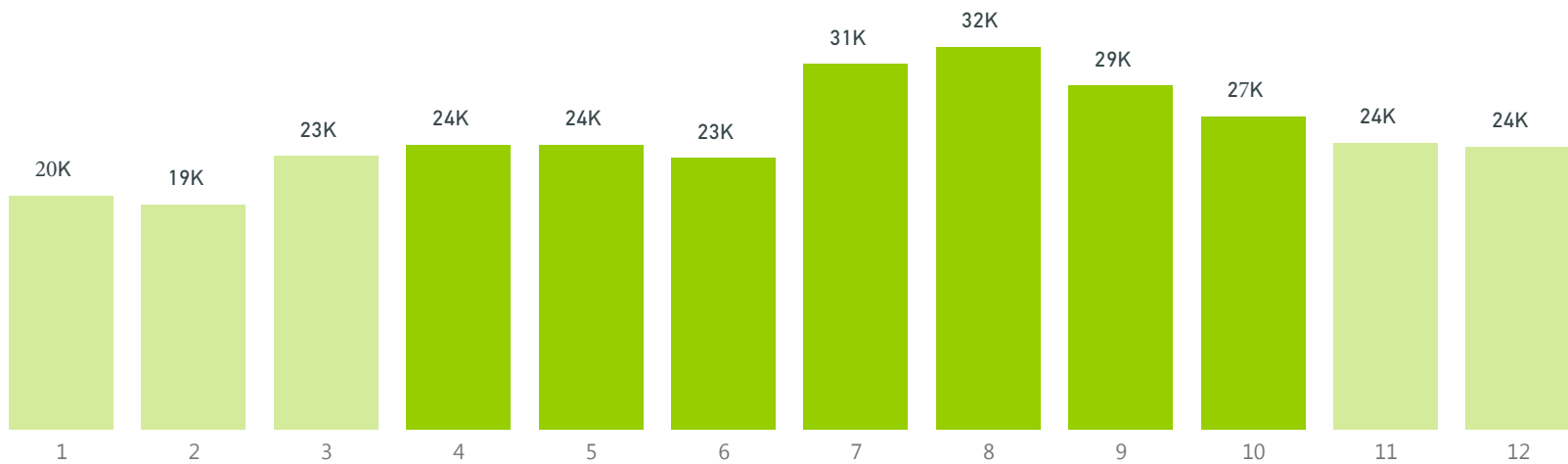
* + 5,000 pax/year. Aena. Provisional non-audited data 2023 (round trip)

Aena surveys

Annual traffic evolution



Monthly traffic evolution · 2023



Source:

Aena. Provisional non-audited data 2023 (round trip)

63 %

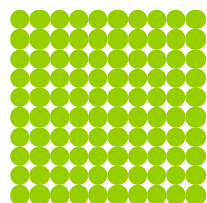
Summer season

Traffic statistics 2022

El Hierro



Traffic distribution



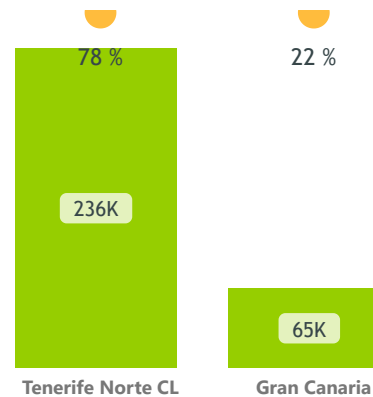
100%

301K domestic pax

10,1 % Var. 23-22

Main destinations*

market share
pax



Main airlines

Airline	Pax	% Var. 23-22	Share	Routes *
Binter Canarias	293.269	10 %	97 %	2
Canaryfly	6.907	21 %	2 %	1

Source:

* + 5,000 pax/year. Aena. Provisional non-audited data 2023 (round trip)

Route map · Domestic · 2023

El Hierro



Pax

301K

- Destination
- New destination



Share

100 %



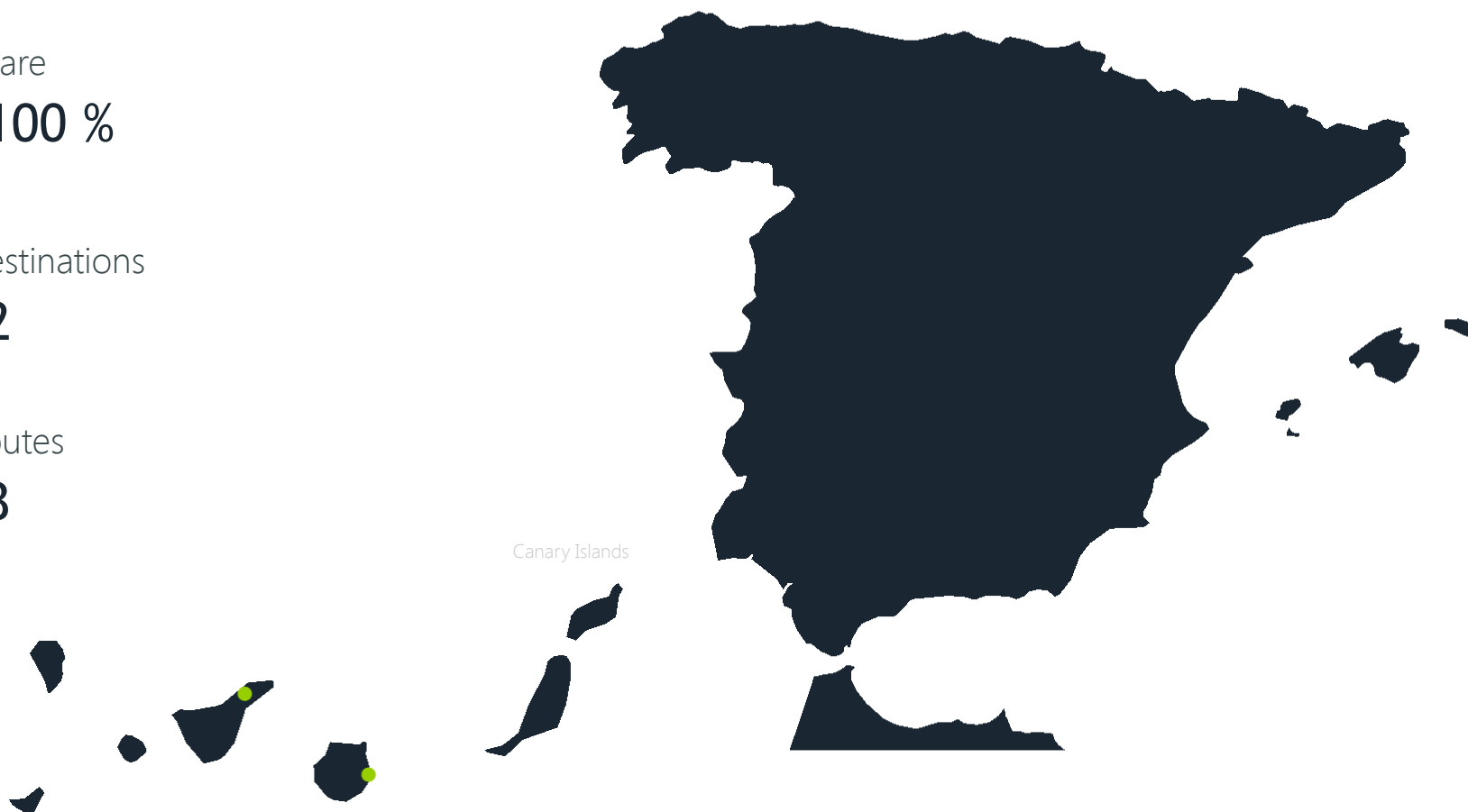
Destinations

2



Routes

3



Source:

Aena. Provisional non-audited data 2023 (round trip)

Destination: airport pair. Route is destination by airline

Destination: +5,000 pax/2023

New destination: +5,000 pax/2023 and -1,000 pax/2022

Passenger profile

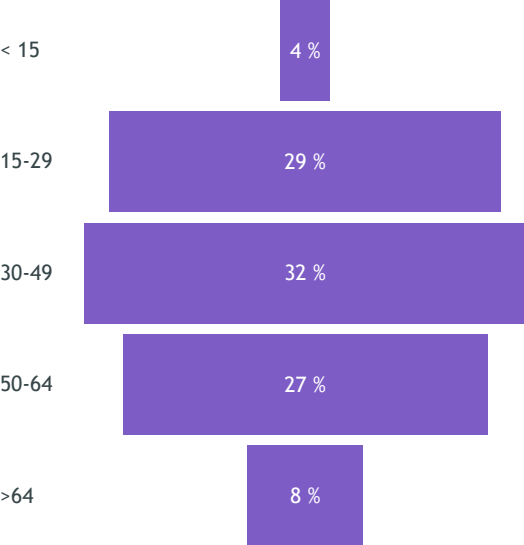
El Hierro



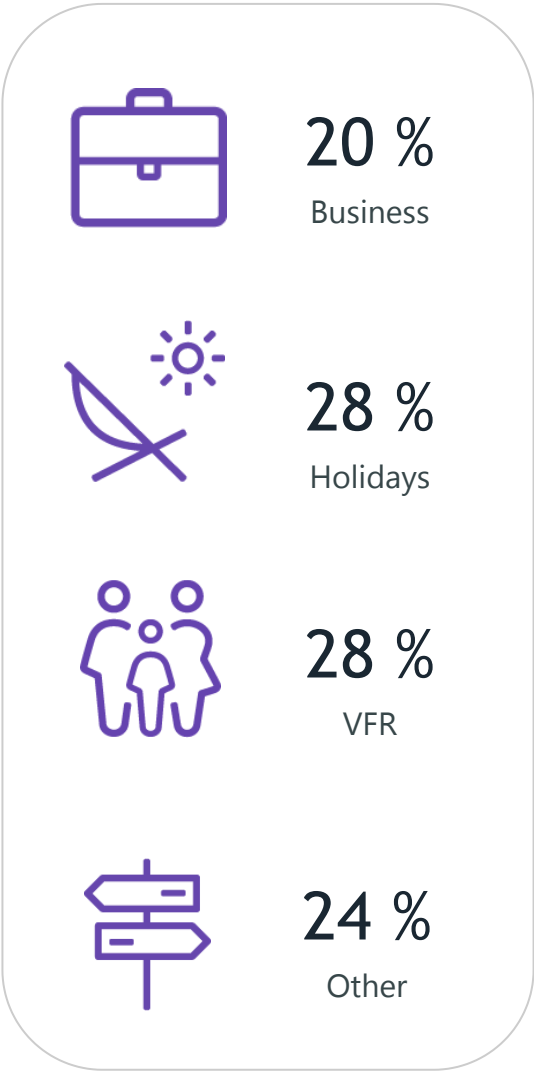
Gender



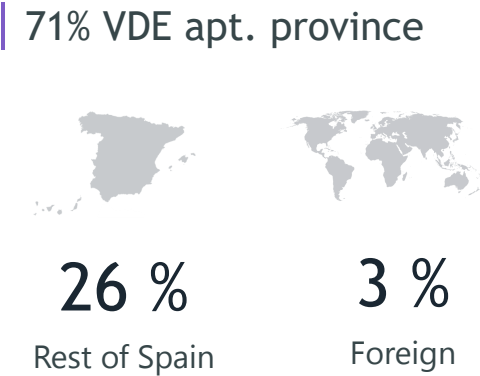
Age



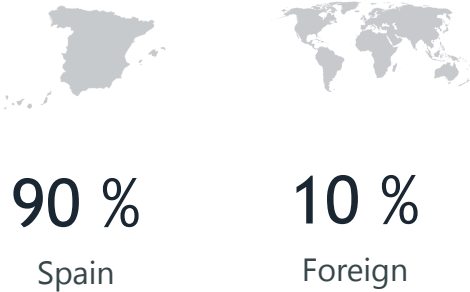
Reason for travelling



Residence



Nationality



Source:
Aena surveys EMMA 2023 (sample=160)

Summer 24

Capacity **350,000** passenger

Terminal capacity	Pax/H	Arrivals	Departures	
		165	300	
Runway capacity	Mov/H	Arrivals	Departures	Total
		4	4	6



⇒ **Commercial aviation parking stands: 3**

3 ATR-72

⇒ **Code OACI: GCHI**

⇒ **Code IATA: VDE**

⇒ Altitude (reference point): 32 m

⇒ Reference temperature: 27°C

⇒ Service timetable (UTC):

S: 07:10-17:00; Exc. July, August and September: 07:10-18:00 (PS 90 MIN)

W: 08:10-18:00 (PS 90 MIN)

⇒ Fire category: 5

Runway: 16/34 (1,250 x 30 m)

Source:

AIP Spain (last available)
AECFA (Summer 24)
DORA 2022-2026



Terminal building



1
Runway



5
Check-in counters



Security
personnel



2
Boarding
gates



3
Parking places



S: 07:10-17:00
Exc. Jul, Aug and Sep:
07:10-18:00 PS 90 MIN
W: 08:10-18:00
PS 90 MIN



2
Baggage reclaim
carousel



155
Parking offer



1 (194 m²)
Restaurant and
cafeteria



1 (33 m²)
Shop and duty
free



Wifi area



Passengers info



Luggage trolleys



Car hire



Children's area



Lost and Found



Luggage services



Accessibility for PMR



Special needs passengers



Families

Quality, environment & awards

El Hierro



The airport is focused on having the best image possible. El Hierro airport has implemented an **Integrated Quality and Environmental Management System**, certified according to **ISO 9001 and ISO 14001** standards.



El Hierro Airport was named **Best Airport by Size and Region (under 2 million passengers in Europe)** at the ASQ (Airport Service Quality) Awards given by the **Airports Council International (ACI)** in 2019, 2021, 2022 and 2023.



The airport was awarded with **Most Dedicated Staff, Easiest Airport Journey** and **Most Enjoyable Airport** at the ASQ (Airport Service Quality) Awards given by the Airports Council International (ACI) in 2023.

The airport got **‘The Voice of the customer’** recognition by ACI World in 2021.

El Hierro Airport was awarded with **Best Hygiene Measures by Region (Europe)** at the ASQ (Airport Service Quality) Awards given by the **Airports Council International (ACI)** in 2021.

El Hierro Airport was **certified by the Spanish Aviation Safety Agency (AESA), according to EU 139/2014 regulation.**



Yearly **quality surveys** for airlines and passengers are carried out in order to monitor their perception of the airport services.

Our commitment with sustainability

El Hierro



AENA and the Sustainable Development Goals



Towards Sustainable Development

We guarantee sustainable consumption modalities

We generate a sustainable economic growth

We promote diversity and social inclusion

We strengthen partnerships to achieve sustainable goals

We protect the environment and fight against climate change

 [Climate Action Plan](#)



More significant targets and projects

2026

CARBON NEUTRALITY
with offsetting

CARBON NEUTRAL AIRPORTS  **2026**

2026

Carbon neutral accreditation
Level 4+ in 2026 and Level 5+ in 2030 at the main airports



2030

NET ZERO carbon

NET ZERO CARBON 



Renewable energy

- Photovoltaic plan
- 100% purchase electricity through renewable energy guarantees of origin



Sustainable mobility

- Charging points for electric vehicles
- Eco-cars fleet plan



Climate Action Plan

- It includes appropriate management, monitoring and communication mechanisms



Member of
Dow Jones Sustainability Indices
Powered by the S&P Global CSA



FTSE4 Good Index

The analyst FTSE Russell assesses Aena Annually in terms of sustainability, having obtained a 5 out of 5 for its ESG performance in 2023.

Dow Jones Sustainability Index

Aena scored 75 points in the environmental category and 72 points in the social category (out of 100), making it the fourth most sustainable company globally in the transportation and infrastructure sector.

UN Global Compact

Aena has adhered to the Global Compact by supporting its ten principles since 2017.

Climate Leaders

Aena made it onto the "Europe's Climate Leaders 2023" list, compiled by the Financial Times, securing the top spot in Spain's transportation sector.



Aena was in 2021 the first company in Spain and one of the first around the world to inform shareholders yearly of its strategy against climate change from its Climate Action Plan.

Incentives & marketing support

El Hierro



Incentives and discounts



Business opportunities

A very diverse programme of rate incentives for airlines



[!\[\]\(faf942dc3e59ce8eb64b4ac481eca7e0_img.jpg\) Incentives and discounts](#)



Marketing Support



Marketing

Marketing campaigns to promote new routes



[!\[\]\(56549452e01ca28bdf2500ced9653143_img.jpg\) Marketing Support](#)



Thank you



Company committed to the United Nations
Sustainable Development Goals (SDGs)



AGENDA
2030