



premium



Welcome to Aena's Premium Service
at the airport

Adolfo Suárez Madrid – Barajas

Discover a unique
travel experience

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1
departures



start the journey

WELCOME TO THE
EXCLUSIVE CAR PARK

A service designed to make your journey easy and smooth

Our team will welcome you and take you

To the Premium Lounge. From then on,

we take care of everything and get going

to find solutions to everything you might possibly need.

WELCOME TO

The Premium Lounge

AN OASIS INSIDE
THE AIRPORT

A place designed for you to relax while our team looks after everything. Take the opportunity to enjoy and relax before starting your journey. The Premium Lounge is on floor 0 (arrivals) in Terminal T4 at Adolfo Suárez Madrid-Barajas Airport.

A Lounge with private parking, that lets you enjoy all the creature comforts, and direct, separate access to your flight.



our private lounges

LOUNGE 1

Private lounge with capacity for 10 people. It includes a waiting area with couches and other amenities, business area for up to 6 people and a private bathroom with a shower included.

LOUNGE 2

Private lounge with capacity for 8 people. It consists a waiting area with couches and other amenities, and a private bathroom with shower included.

LOUNGE 3

Private lounge with capacity for 8 people. It includes a waiting area with couches and other amenities, business area for up to 5 people.



the check-in

YOUR TIME IN THE PREMIUM LOUNGE

While you enjoy a short rest in the Premium Lounge, our team will look after all the formalities.



private security control

QUICK AND SEPARATE

Once boarding is open, our team will take you from the Premium Lounge to the private security and Passport checkpoint. A streamlined, exclusive area with no waiting times.



to the plane by car

PRIVATE,
RAPID TRANSFER

A private shuttle will take you directly to your plane for easy boarding, without the need to wait and with greater discretion.

A large, dark blue, stylized number '2' serves as a background element, centered vertically and horizontally. It has a thick, rounded top and a long, sweeping tail that curves upwards at the end.

arrivals

Two thin, light-colored horizontal lines extend from the left and right edges of the frame towards the center. Each line terminates in a small dot, positioned just before the word 'arrivals'.

the welcome

EXCLUSIVE COLLECTION
DIRECT FROM THE PLANE

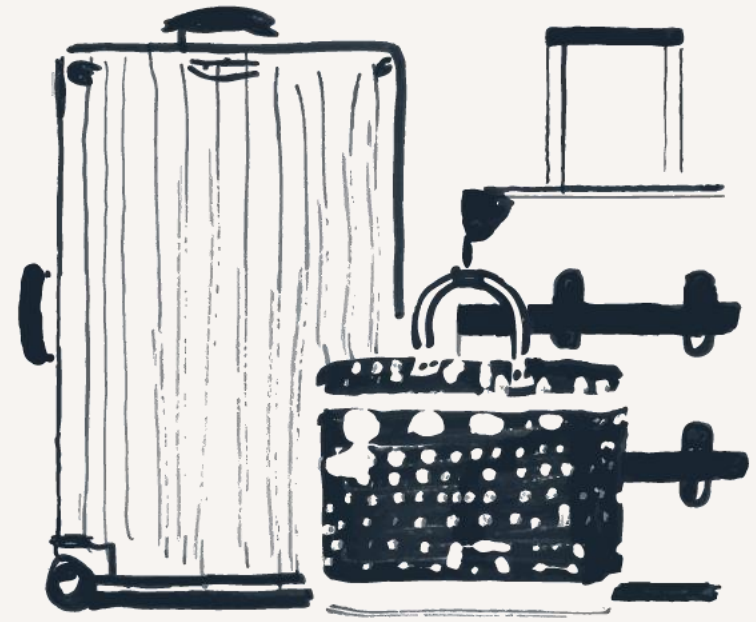
Maybe it was a short trip, or maybe you have been flying amongst the clouds for more than 10 hours. Either way, our staff will greet you with a warm welcome at the plane's doors and will quickly take you to the Premium Lounge in a private shuttle, while the formalities for your journey are dealt with.



luggage management

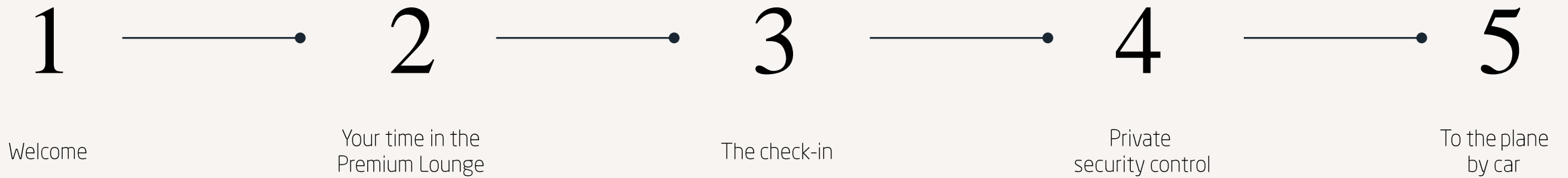
WE LOOK
AFTER IT

With your authorisation, our team will take care of managing collecting your luggage as quickly as possible, while you or your assistant wait in the Premium Lounge.

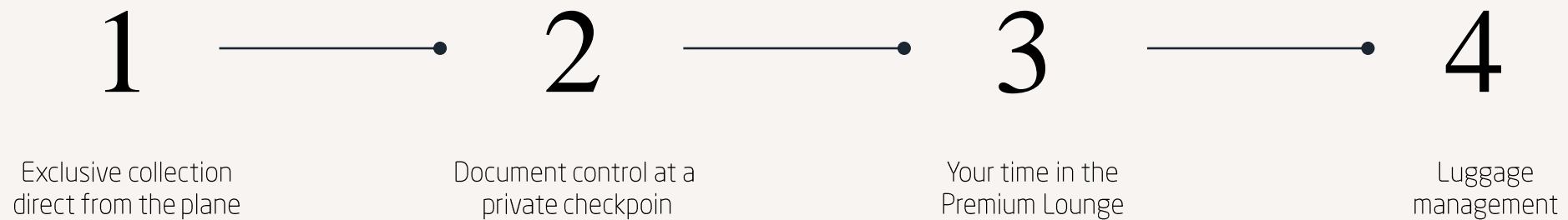


our services summarised

DEPARTURES



ARRIVALS



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contact

A thin white horizontal line ending in a small dot on the left side.A thin white horizontal line ending in a small dot on the right side.



To book, or get more information about any of our services, please contact us by e-mail or telephone.

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